

# Clinical governance & quality

## Why is effective clinical governance so important?

With an increased emphasis on the importance of the reduction of harm across healthcare, it is more important than ever for Trusts and private health and social care providers to ensure they have robust clinical governance frameworks that work effectively.

Increasing public and regulatory concern about learnings derived from previous claims, complaints, incidents and inquests means that regulatory and accountability requirements are constantly evolving and increasingly subject to aggressive enforcement. Health and social care providers need to demonstrate and prove that their patients and their representatives are safe, satisfied, positive and responsive – in order to protect their clinical and organisational reputation, within an increasingly competitive environment.

In addition to regulatory consequences, discerning patients have an increasing awareness of clinical governance, and as such, the quality agenda is highly relevant to organisations seeking to become the provider of choice.

## We can help

DAC Beachcroft's clinical governance & quality service combines legal and governance expertise to work with providers of health and social care services to assess effective learning derived from claims, complaints, serious untoward incidents and inquests.

## Our experts



**Giles Peel**

*Head of governance advisory practice*

+44(0)20 7894 6104

gpeel@dacbeachcroft.com



**Chris Morris**

*Partner*

+44(0)117 918 2099

cmorris@dacbeachcroft.com

To achieve this, we have developed a range of services to support you in embedding good governance into your organisation:

- Clinical governance healthcheck – providing an external snapshot of how key governance systems are working in practice
- Organisational clinical governance review – a detailed review of an organisation's quality governance systems which tests effectiveness
- Review of arrangements for learning from claims, complaints and incidents
- Review of risk management arrangements
- Training on legal aspects of Serious Untoward Incident Investigation
- Assurance training for clinical governance, complaints and claims managers
- Training for Foundation Trust Governors – holding Non-Executive Directors to account in the context of quality
- Review of arrangements for national clinical requirements
- Review of arrangements for internal audit.